



Love,
Scarborough

WE'RE
JUST
GETTING
STARTED.

2022 / 2023
ANNUAL REPORT

TABLE OF CONTENTS

Message from our Leaders	1
Over a Year of <i>Love, Scarborough</i>	3
Community Highlights	4
General Hospital	8
Centenary Hospital	10
Birchmount Hospital	12
Innovating Care in the Community	14
Financial Highlights	16
Scarborough Health Network Leadership	18
What's Next for SHN	20

MESSAGE FROM OUR LEADERS

Scarborough Health Network (SHN) is making history! This year will be known for record-setting firsts. Thanks to our generous community of donors, we raised vital funds to support exceptional quality care at SHN.

In 2022/23, donors from our community and throughout Toronto helped us raise the most funds in our history to support SHN and allow our incredible healthcare teams to continue providing compassionate and inclusive care. This year saw the largest single pledge ever to SHN, \$50 million from Orlando Corporation, which helped us surpass \$100 million in support of the *Love, Scarborough* campaign. But we're just getting started. Thanks to the incredible generosity of our donors and community, as of March 31, 2023, we have cumulatively raised over \$145 million in pledges. **This tremendous support means SHN Foundation was able to grant more than \$11 million to SHN—the most in our history.** These funds have an immediate and noticeable impact, allowing us to finally break ground on Toronto's most innovative Diagnostic Imaging Department after nearly 20 years in the making. This is a tangible example that directly impacts our patients, staff, and the entire Scarborough community.

Our community of donors has sparked the beginning of construction on aging infrastructure, enabling the purchase of new equipment and technology, and kickstarting programs to support exceptional care in Scarborough. **SHN has always provided world-class healthcare, and now, we will invest in our hospital facilities so that they match the incredible care provided within.**

This report shares the momentum we are seeing through words, numbers, and pictures. It's the start of a new chapter for SHN that shows the power of giving and what it means for this community when everyone stands together – from Scarborough and beyond. Together we can continue to provide the high-quality, equitable care that Scarborough needs and deserves.

The outpouring of support from our community speaks to the dedication of our SHN team. Not only have they helped inspire your support, but this year they helped SHN receive the highest honour—**exemplary standing from Accreditation Canada, the highest ranking for exceeding quality and safety standards.** This achievement demonstrates the dedication, commitment, and excellence our staff provide every day, and will help make SHN a top choice to attract new physicians, nurses, and healthcare providers.

The future looks bright as we continue to push forward to meet priority needs. With the support of our community and donors and a historic \$1.2 billion commitment from the Government of Ontario, we will transform healthcare for Scarborough. We will upgrade our infrastructure to ensure exceptional care in modern, technology-based facilities and chart a new course in innovation, education, and research through the SHN Research Institute and our partnership with the University of Toronto through the Scarborough Academy of Medicine and Integrated Health.

Thank you for helping meet the critical needs in this community by standing alongside our healthcare teams, who continue to be here when people need us the most.

Love, Scarborough

And yours sincerely,

ALICIA VANDERMEER
President and CEO
Scarborough Health Network Foundation

DAVID GRAHAM
President and CEO
Scarborough Health Network



WE'RE JUST GETTING STARTED.

For 2022 - 2023, Love, Scarborough saw 10 new faces added to our collective of community members, business leaders, and SHN staff, physicians, patients, and donors. These individuals are just the start of our journey to equitable healthcare. This is Danny, S for Scarborough-Born, and this is his story.

"I am Scarborough through and through. I was born at SHN's General Hospital and currently live in Scarborough. My family has been at the same house in Malvern, Tapscott area since I was a kid, and I am a Mother Teresa High School graduate. Then of course, I went to Centennial College. **To me, Scarborough is family.** I am currently a Youth Pastor working with youth and reaching out to them through faith, and operate other programs like basketball in the evenings to be someone they can come to when they are in trouble or need guidance.

Sports have always been a very important part of my life. Not only do I incorporate them in my work to build connections with youth, but I also personally play high level and high contact sports. One time I was playing football, and had this player fall right on my wrist. I felt the bones crack, but I shook it off and went back onto the field. That night I was in so much pain, and decided to go to the emergency at Centenary. I was scared to lose functionality in my hand; to lose such a large aspect of me that could potentially affect the rest of my life was frightening.

I'm so incredibly thankful for the care that I received. It was not just the immediate attention, but also the aftercare and follow-up that allowed me to heal back up to 100%. It was then that it was ingrained in me that the hospitals are a **community necessity** and to advocate for it whenever possible. I've been to SHN so many times. For my broken bones, for my family members who needed care, and for my father when he was sick. I've always received the best care here from all the staff. Scarborough gets a bad rep, but our great hospitals are so important to this community."

Daniel Dilmoamed
Community Member

Danny
Scarborough-Born

OVER A YEAR OF *Love, Scarborough*

In January 2022, SHN Foundation launched the momentous *Love, Scarborough* marketing campaign. Designed to bring awareness to the health inequities we face in Scarborough, it instantly made an impact and gave our community a voice. In November 2022, we once again hit the TV screens, billboards, and airwaves to bring our message to the rest of Toronto. And, thanks to the incredible generosity of our donors and community, we have cumulatively raised over \$145 million toward our \$200 million fundraising goal.

But we're just getting started.

Love, Scarborough continues to rally our community and bring people together in support of our hospitals. Together we have made tremendous strides in realizing priority projects and elevating Scarborough's platform throughout Toronto.



TAKE A LOOK AT SOME OF THE INCREDIBLE THINGS THE *LOVE, SCARBOROUGH* CAMPAIGN HELPED MAKE POSSIBLE THIS YEAR



17 MEDIA
STORIES



13
GIFT ANNOUNCEMENT ADS
FOR \$1M+ DONORS



HOSTED
THE TORONTO RAPTORS
AT CENTENARY HOSPITAL'S
PEDIATRIC UNIT



3,000+ ITEMS
OF MERCH SOLD



BILLBOARD
AT YONGE-DUNDAS SQUARE

COMMUNITY HIGHLIGHTS

<p>APRIL 1 – 10, 2022</p> <p>SHN FOUNDATION PARTNERS WITH SCARBOROUGH TOWN CENTRE AND SCARBOROUGH SPOTS FOR THE LOVE, SCARBOROUGH POP-UP</p>  <p>SELLING OVER 2,500 LOVE, SCARBOROUGH T-SHIRTS AND HOODIES</p>	<p>APRIL 21, 2022</p> <p>THE SHN FOUNDATION CHINESE RADIOTHON RAISES A</p> <p>RECORD-BREAKING \$545,000</p> <p>FOR OUR HOSPITALS' GREATEST NEEDS</p> 	<p>MAY 11, 2022</p> <p>12 LOCAL MCDONALD'S support SHN FOUNDATION THROUGH MCHAPPY DAY, RAISING OVER \$21,000</p>  <p>McHappy Day.</p>	<p>JUNE 11, 2022</p>  <p>SHN FOUNDATION'S SECOND ANNUAL TAMIL RADIOTHON RAISES OVER \$120,000 FOR SHN</p> 	<p>NOV. 2022</p> <p>PHYSICIAN CAMPAIGN</p>  <p>THE PHYSICIANS' CAMPAIGN LAUNCHES TO INSPIRE SUPPORT FROM OUR SHN PHYSICIANS.</p> 	<p>NOV. 4, 2022</p> <p>SHN FOUNDATION JOINED THE ISLAMIC INSTITUTE OF TORONTO TO SPEAK ABOUT LOVE, SCARBOROUGH AND WELCOMED OVER \$5,600 IN DONATIONS</p>	<p>NOV. 4, 2022</p>  <p>Sip, Shop & Celebrate</p> <p>THE SCARBOROUGH WOMEN OF PHILANTHROPY (SWOP) COUNCIL HOST THE ANNUAL SIP, SHOP & CELEBRATE EVENT – BACK LIVE FOR THE FIRST TIME SINCE 2019 – AND RAISES OVER \$110,000</p> 	<p>NOV. 29, 2022</p> <p>SHN FOUNDATION RAISES A RECORD-BREAKING \$83,600+ FOR GIVING TUESDAY, WITH A GENEROUS MATCH FROM DONOR GREER ELCOMBE</p> <p>GIVING TUESDAY</p>
<p>JUNE 17 – 18, 2022</p>  <p>SHN FOUNDATION IS THE OFFICIAL CHARITY PARTNER FOR THE TORONTO INTERNATIONAL DRAGON BOAT FESTIVAL, RAISING \$3,000</p>	<p>JUNE 22, 2022</p> <p>YOU'RE INVITED TO C'MON BACK OUT!</p>  <p>PROUD SUPPORTERS GORD & ANN MOORE HOST THE INAUGURAL C'MON BACK OUT PARTY IN SUPPORT OF SHN</p>	<p>JULY 15 – 17, 2022</p> <p>Love Scarborough FESTIVAL</p> <p>THE LOVE, SCARBOROUGH FESTIVAL TAKES PLACE IN COLLABORATION WITH STREET EATS MARKET AND SCARBOROUGH TOWN CENTRE, ATTRACTING OVER 2,000 GUESTS OVER THE WEEKEND</p>	 <p>Love Scarborough FESTIVAL</p>	<p>NOV. 29, 2022</p>  <p>MURALY SRINARAYANATHAS, SRINARAYANATHAS FOUNDATION AND 369 GLOBAL DONATE \$30,000 THROUGH A COMBINED PRESENTING SPONSORSHIP OF THE GOLF CLASSIC AND A PERSONAL PLEDGE BY MURALY IN SUPPORT OF OUR HOSPITALS DURING THE TORONTO WATERFRONT MARATHON</p>	<p>DEC. 6, 2022</p>  <p>TERRA BRUCE PRODUCTIONS AND THE SCHROEDER FOUNDATION HOST SHN'S FRONTLINE WORKERS AT THE HOME FOR THE HOLIDAYS CONCERT, AND SUPPORTS WITH A \$100,000 GIFT</p>	<p>DEC. 12 – 24, 2022</p> <p>SHN FOUNDATION RAISES OVER \$25,000 THROUGH THE LOVE, SCARBOROUGH HOLIDAY GIFT WRAP POP-UP AT SCARBOROUGH TOWN CENTRE, WITH A GENEROUS MATCH FROM 369 GLOBAL</p> 	<p>DEC. 30, 2022</p>  <p>SHN FOUNDATION JOINED MASJID AL JANNAH TO JOIN CONGREGANTS FOR FRIDAY PRAYERS AND RAISED OVER \$1,000 IN DONATIONS FROM THE COMMUNITY</p>
<p>AUGUST 28, 2022</p>  <p>HIBACHI OPENS A NEW RESTAURANT AT SCARBOROUGH TOWN CENTRE, DONATING \$25,000 TO SHN TO CELEBRATE</p>	 <p>THE SHN FOUNDATION GOLF CLASSIC RETURNS TO ANGUS GLEN AND GOODWOOD, RAISING OVER \$175,000 FOR OUR SCARBOROUGH HOSPITALS</p> 	<p>SEPT. 15 & 18, 2022</p>  <p>THE SHN FOUNDATION GOLF CLASSIC RETURNS TO ANGUS GLEN AND GOODWOOD, RAISING OVER \$175,000 FOR OUR SCARBOROUGH HOSPITALS</p>	<p>SEPT. 26, 2022</p> <p>LOCAL SCARBOROUGH BEER STORES SUPPORT THE LOVE, SCARBOROUGH CAMPAIGN THROUGH THEIR ANNUAL BOTTLE DRIVE, RAISING OVER \$7,000</p> 	<p>JAN. 11, 2023</p> <p>THE TORONTO RAPTORS STOP BY SHN'S CENTENARY HOSPITAL TO SPEND TIME WITH KIDS IN OUR PEDIATRIC UNIT AND YOUTH MENTAL HEALTH PROGRAM</p> 	<p>JAN. 28, 2023</p>  <p>THE PRESTIGIOUS FÊTE CHINOISE LUNAR NEW YEAR GALA SELECTS SHN FOUNDATION AS THE 2023 CHARITABLE PARTNER, RAISING OVER \$50,000 FOR OUR HOSPITALS</p>	<p>FEB. 3, 2023</p> <p>SHN FOUNDATION HOSTS THE INAUGURAL CHINESE LUNAR NEW YEAR GALA, CELEBRATING THE INCREDIBLE CONTRIBUTIONS OF OUR CHINESE COMMUNITY</p> 	<p>MARCH 27, 2023</p> <p>THE SHN FOUNDATION TEAM TAKES A SITE VISIT TO THE TORONTO ZOO IN PREPARATION FOR THE FIRST SHN ZOO DAY ON JUNE 11, 2023</p> 



HEALTHCARE STARTS WITH OUR **PASSIONATE** STAFF

"I'm the Associate Medical Director of the Emergency department and one of the Emergency Physicians on staff at SHN, and I've worked here for nearly 20 years. People ask me why I've stayed at SHN for so long, and it's because it's important to me to go back to my roots. I chose to work in my community where I grew up.

They took care of me. Now I take care of them.

I grew up in Scarborough; I lived in the Woburn area, right between our Centenary and General Hospitals. To this day, my parents still live here too and my family were all SHN patients. This is my home.

I was a patient many times here when I was younger. My two sons were born at SHN, and even my parents' lives were saved here by my colleagues. My father was in the emergency department and went for life-saving neurosurgery consultation, and now he's back to 100%. Same with my mom. Five years ago, she was a patient in the emergency room and was diagnosed with pancreatic cancer.

Needless to say, our emergency department needs to be ready for everything. While we're presented with countless challenges with wait times and patient flow, our team is exceptional and I'm proud of where we work. We save lives. I love what I do. I love my patients. I love being an emergency doctor, and we are committed to excellence.

I've also always had an interest in being a clinician educator, so right away I got involved in teaching trainees, which grew into teaching physician colleagues. I lead a simulation program to help educate and sharpen the minds of young physicians and trainees for real life scenarios. Having good, high-quality, high-fidelity equipment is essential for our work, and donations like yours are what helps us help you in your greatest time of need."

Dr. Caroline Thompson
Staff Emergency Physician,
Associate Medical Director, SHN

Dr. Caroline Thompson
Emergency Physician



Deland Kamanga (right) with David Graham (left) at the SHNF Innovation Dinner.

CAMPAIGN CABINET PROFILE

DELAND KAMANGA

Deland Kamanga, Group Head of Wealth Management at BMO, is a dedicated volunteer and advocate who has chosen to lead by example. In his role as an SHN Foundation Campaign Cabinet member, Deland has been instrumental in supporting our Scarborough hospitals.

"It is incredibly important to me to be part of the Campaign Cabinet to drive awareness of the health needs in Scarborough, especially because we have family ties to the region," says Deland. "By raising the profile of SHN, we are building a society with zero barriers to inclusion, and to help provide solutions to an underfunded health network."

The campaign has clear priorities to provide access to healthcare solutions as unique as our community. Deland knows that his contributions, and those of his fellow Cabinet members, are directly helping SHN make these priorities a reality.

"The momentum that *Love, Scarborough* has created is unstoppable," continues Deland. "We've seen the largest donations in SHN history and had people from different backgrounds, socioeconomic situations, and neighbourhoods contribute to the campaign. I'm honoured to be part of such a critical team that is driving a transformation in the way we provide care to those who need it most."

Deland volunteers his time and creates connections to support the campaign. In addition to his work as a Campaign Cabinet member, Deland has committed to help gain media awareness and amplification of the campaign and SHN. The alignment with BMO's purpose of access and equality for all, combined with SHN Foundation's commitments and Deland's personal drive, has resulted in an incredible \$2 million donation from BMO to SHN.

"I'm so proud of this campaign, the Cabinet, and SHN Foundation. When this campaign was launched publicly in January 2022, it highlighted the critical need to increase funding for Scarborough's hospitals and healthcare system. And it came from the authentic voices of Scarborough residents."



GENERAL HOSPITAL



62,000+
EMERGENCY VISITS



2,400+
BABIES DELIVERED



\$10M+ GRANTED

FROM SHN FOUNDATION FOR THE
NEW NORTHPINE DIAGNOSTIC
IMAGING DEPARTMENT AT GENERAL

*Floor plan shown used as a graphical asset only.
It is subject to change based on approvals and may not
necessarily reflect the final design.

KEITH NUGARA GIVES BACK AND LEAVES A LASTING LEGACY

Keith Nugara, Chief Growth Officer at Jarvis Consulting Group, chose to not only give back through volunteering this year but also add SHN Foundation as a beneficiary to his life insurance.

“I did a tour of the General Hospital in January 2020 and joined the Campaign Leadership Committee shortly after,” says Keith. “I saw the need, and SHN is important to me because all four of my kids were born at Centenary. With a background in the insurance industry and a desire to give back, I decided the best way to do that was through life insurance.”

By giving through life insurance, Keith has solidified his support of SHN while allowing him to leave a lasting legacy for his kids and future generations.

“One of my sons is doing pre-med right now and wants to attend the Scarborough Academy of Integrated Health when it opens,” Keith says. “It shows how important SHN is to me and my family, and giving through life insurance means I can give more than I could out of pocket.”

By choosing to give through life insurance, the amount given to SHN will not be subject to taxes and administrative costs, leaving more for his loved ones and our hospitals. To learn more about giving through life insurance, visit SHNFoundation.ca/Legacy.



BREAKING GROUND ON THE NEW

NORTHPINE DIAGNOSTIC IMAGING DEPARTMENT

This year, SHN officially broke ground on the new Northpine Diagnostic Imaging Department at our General Hospital, a project that has been 20 years in the making. Shovels were out in December, marking the beginning of an expansion that will consolidate all imaging services into one location.

“This is all about improving access for our patients to give them a better experience,” says Joanne Fernandes, Director of Diagnostic Imaging Services at SHN. “When we open these new doors in 2024, patients will come to one place for multiple diagnostic tests instead of several locations. There will be an easier registration process, a spacious area for any waiting, and new private change rooms so everyone feels comfortable.”

The 36,000-square-foot facility will also be home to the most sophisticated technology, making it the most state-of-the-art Diagnostic Imaging Department in Ontario. It will include the updated and innovative CIBC Breast Clinic to provide a one-stop experience for women being tested, screened, and diagnosed for breast cancer, thoughtfully designed to ensure privacy and be culturally inclusive. The new department will also feature a second suite for interventional radiology that will **reduce wait times by 50%**.

Construction is now underway, and it is in large part due to the support of two instrumental groups who each contributed more than \$1 million to support this critical priority—the Development and Construction sector and the Private Sector Building Trade Unions. Both groups believe in building healthier communities and want to make a difference in the lives of their own employees, many of whom live and work in Scarborough.

“ALMOST EVERY PATIENT NEEDS DIAGNOSTIC IMAGING BECAUSE IT IS AMONG THE FIRST STEPS IN A PATIENT’S JOURNEY FOR ANSWERS.”

Our team uses technology to diagnose and stage cancer, find blockages and broken bones, detect strokes, and pinpoint other conditions,” says Joanne. “Now we will be able to do **much more, faster, in a modern space**. We are thankful to have the support from donors to design a facility that will dramatically improve the patient experience.”

SHN is also tremendously thankful to Northpine Foundation for their transformational gift to support diagnostic imaging, emergency care, and surgical quality excellence.



SHN Diagnostic Imaging staff members pose at the Northpine Diagnostic Imaging Department groundbreaking in December 2022.



Rendering of the new Northpine Diagnostic Imaging Department. Rendering is subject to change based on approvals.

CENTENARY HOSPITAL



69,600+
EMERGENCY VISITS



2,650+
BABIES DELIVERED



THE NEW NORTHPINE EMERGENCY DEPARTMENT FLOOR PLAN AT CENTENARY HOSPITAL

*Floor plan shown used as a graphical asset only. It is subject to change based on approvals and may not necessarily reflect the final design.



Rendering of the new Northpine Emergency Department at Centenary Hospital. Rendering is subject to change based on approvals.

DONORS MAKING CANADA'S FIRST NO-WAIT EMERGENCY DEPARTMENT A REALITY

Thanks to our donor community, SHN is building Canada's first no-wait Emergency Department at Centenary Hospital. Designs are underway that include a no-wait triage that Dr. Norm Chu, Corporate Chief and Medical Director of Emergency Medicine, says is like a pit stop in Formula 1 racing. "We are putting the triage area, including a physician, at the front of the Emergency, so patients who require emergency care will be seen almost immediately."

In the new Northpine Emergency Department, the wait time to see a physician will drop by over 90%. Plus, those with minor health issues who don't require significant testing or X-rays will be in and out much quicker.

Sanj Jeganathan, a long-time donor of SHN, says supporting emergency care and this new model is meaningful for him and his family. "Scarborough has always been our home. My siblings and I were all born at SHN, and I remember many trips to Emergency over the years," he says. The family's gift is led by his father, Jegan Mylvaganam, known to many in Scarborough as a Gateway Newstands franchisee and for founding the Scarborough Convention Centre in 2012.

"OUR FAMILY CARES DEEPLY ABOUT THIS COMMUNITY, SO IT'S A GOOD FEELING TO BE PART OF HISTORY BY SUPPORTING A VITAL RESOURCE IN SCARBOROUGH."

Because of donor support, like that of Sanj and his family, this new design and model of care is being made possible right here in Scarborough. The new Northpine Emergency Department will begin construction soon and, once open, will house new equipment and innovative technology to ensure timely, world-class care.

WHAT SCARBOROUGH CAN EXPECT AT THE NEW CENTENARY EMERGENCY DEPARTMENT

- **Enlarged Care Zones and Specialized Treatment Areas** to provide more privacy and separation between care spaces, including purpose-built rooms for mental health patients. Two entrances to prevent overcrowding and support more effective patient flow.
- **Improved diagnostic imaging equipment, technology, and four new hemodialysis stations.**
- **Enhanced privacy** to allow our healthcare teams to discuss diagnoses and care plans privately. There will also be a new Family Lounge.
- **Improved infection prevention and control measures**, with learnings from the COVID-19 pandemic, to enhance safety, including seven airborne isolation rooms, fully enclosed rooms (no more curtains), and separate patient and staff pathways.

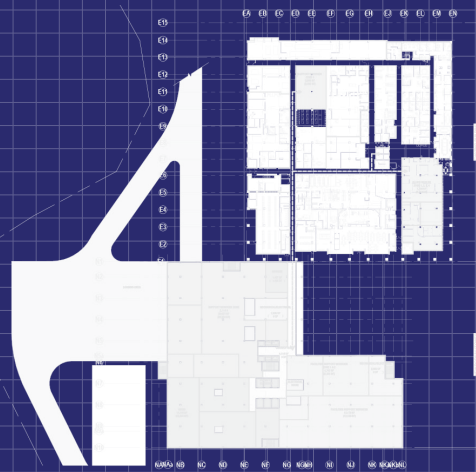
BIRCHMOUNT HOSPITAL



44,800+
EMERGENCY VISITS



540+
INPATIENT STROKE CASES
AT THE NANJI FOUNDATION
STROKE CENTRE



**THE NEW
REDEVELOPMENT
FLOOR PLAN
AT BIRCHMOUNT HOSPITAL**

*Floor plan shown used as a graphical asset only.
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necessarily reflect the final design.

NANJI FAMILY FOUNDATION'S TRANSFORMATIONAL DONATION SUPPORTS STROKE CARE AND DIAGNOSTIC IMAGING AT SHN

This year we were thrilled to announce the transformational gift made to us by the Gulshan and Pyarali G. Nanji Family Foundation to rename the Nanji Foundation Stroke Centre at Birchmount Hospital.

The Nanji Family's legacy of philanthropy is truly remarkable, and we are proud to have their name affiliated with world-class stroke care at SHN. They are motivated by a desire to give back to their adopted country of Canada and have donated millions of dollars to causes close to their hearts. This includes supporting excellence across our health network, like expanding diagnostic imaging at SHN's General Hospital and supporting the Stroke Centre of Excellence at Birchmount.

SHN's stroke program provides high-quality, patient-centred care, treating and educating patients and their caregivers throughout the acute stroke phase of their illness. The Nanji Family's generosity is now proudly recognized on the exterior and inside of our Birchmount Hospital. Stroke is the third-leading cause of death in Canada, and SHN is uniquely positioned to become a leader in stroke care and recovery thanks to this generous gift.



Gulshan Nanji, Pyarali G. Nanji, Azim Nanji, and Alicia Vandermeer pose with John and Cathy Phillips, Founders of Northpine Foundation



Rendering of the new Birchmount Hospital redevelopment. Rendering is subject to change based on approvals.

ORLANDO CORPORATION DONATES \$50-MILLION – THE LARGEST IN OUR HISTORY TO WRITE A NEW STORY FOR SCARBOROUGH

On September 28, 2022, SHN welcomed the largest donation in our history from Orlando Corporation. Their incredible **\$50 million gift** will usher in a new era of equitable healthcare, helping to update and expand our hospitals to match the world-class care we provide. Orlando Corporation's donation will help redevelop our Birchmount Hospital to put it at the forefront of equitable, leading-edge patient care for the growing community, housing the Orlando Corporation Emergency Department. It will also support our most urgent and emerging needs, including removing barriers to mental health care, by creating the Orlando Corporation Mental Health Centre of Excellence across SHN.

A portion of Orlando Corporation's \$50 million gift to SHN is a pledge by Orlando to match, dollar for dollar, donations from the community. \$15 million of their generous gift will be matched and support SHN's areas of greatest need.

In addition to making a \$50 million donation to SHN, Orlando also supported the Scarborough Academy of Integrated Health, a new partnership between SHN and the University of Toronto Scarborough.

"Scarborough Health Network and the University of Toronto are two institutions that can help make this goal a reality, and we're pleased to be able to support them."

"EVERY RESIDENT IN SCARBOROUGH AND THE EASTERN GTA DESERVES TO LIVE A HEALTHY LIFE AND TO HAVE ACCESS TO EXCELLENT HEALTHCARE WHENEVER THEY NEED IT."

BLAIR WOLK
President, Orlando Corporation

Thanks to the generosity of Orlando Corporation, SHN will begin to reimagine our Birchmount Hospital and "Build It Forward" for our community. Orlando's gift will transform emergency care at Birchmount, establish SHN as a Mental Health Centre of Excellence, and create a best-in-class cardiac unit.

Scarborough needs a dramatic expansion of health services, and thanks to provincial support and the generosity of Orlando Corporation, we are rewriting our story. The new Birchmount Hospital will bring the infrastructure and equipment to our community to match our exceptional medical and clinical talent.

INNOVATING CARE IN THE COMMUNITY THANKS TO DONOR DOLLARS

SHN STAFF GIVING BACK THROUGH MONTHLY DONATIONS

Ajith Varghese, Manager of Spiritual and Religious Care, found his home at SHN nearly 17 years ago. Starting as a part-time employee while he finished his post-graduate degree, he soon became full-time and advanced into a leadership position in the Spiritual and Religious Care department, a crucial service for our patients, their families, and our staff. **As a long-time staff donor to SHN, he knows the value of his monthly donations.**

“When I was a newcomer to Canada, I found a home in Scarborough,” says Ajith. “Healthcare is so important in any community, and even more so where we have a large population of new Canadians. I give back because I want others to have the same supports I did when I moved here.”

The *Love, Scarborough* campaign made me so proud to be from Scarborough and part of SHN. It finally gave us a voice and let the rest of the city know that we’re here too.”

SHN is part of Ajith’s story, and after having both of his kids at SHN’s General Hospital, it’s now part of theirs. “My story is

deeply intertwined with SHN, and I wanted to continue that legacy through my children,” says Ajith. “I give back so they can rely on our hospitals like I did all those years ago and continue to every day.”



DONORS ARE HELPING BUILD A NEW COMMUNITY CENTRE FOR MENTAL HEALTH

The new Community Mental Health Centre will soon open at Warden and Eglinton because a group of generous donors knew the importance of making mental health care easier to access in Scarborough. This new welcoming and highly inclusive centre – entirely funded by donor support, including some of our physicians – brings all outpatient mental health programs for young people, adults, and seniors into one location.

“Our team has more than 10,000 referrals each year from people who need mental health care on an outpatient basis,” says Dr. Ilan Fischler, Chief and Medical Director of Psychiatry. “It is inspiring how our community came together to support a solution that breaks down barriers to mental health care. Our team is truly grateful.”

The new Community Mental Health Centre is easily accessible by transit and in a safe location for our patients and staff. But what makes it unique is the “no wrong door” model of care, which means everyone will get the care they need.

“All mental health service referrals will be directed to our one-door team, so no one will have to wait for a full psychiatric assessment to get the assistance they need,” Dr. Fischler says. “The idea is that **no one is left behind**, and we promote quick and accessible treatment for our Scarborough community.”



CELEBRATING THE CONTINUED SUPPORT OF THE CHINESE COMMUNITY FOR BRIDLETOWNE AND BEYOND

Every year we are amazed by the commitment and support of our Chinese community. This year they collectively raised **over \$1.5 million**, most of which will support the creation of the new Bridletowne Neighbourhood Centre. Bridletowne will be a brand-new community hub that will transform management and treatment for kidney disease and diabetes, offering medical, social, and community services in a one-stop space.

Located in the heart of Scarborough, Bridletowne will enhance population health by offering dialysis treatment, education about chronic disease prevention, cooking classes and exercise facilities to adopt new healthy lifestyles and, ultimately, build a brighter, healthier future for Scarborough.

This year, a generous group of donors from the Chinese community, including the Light Foundation, came together to

donate over \$1 million to make the Bridletowne Neighbourhood Centre a reality. They were inspired by the *Love, Scarborough* campaign and wanted to join our fight against healthcare inequities.

Additionally, SHN Foundation’s Annual Chinese Radiothon raised over \$500,000 for critical projects like Bridletowne, and thanks to the ongoing support of our Chinese community, this yearly event has raised over \$2.5 million in total. SHN Foundation was also the charitable partner for the prestigious Fête Chinoise Lunar New Year Gala, raising over \$50,000 for our hospitals.

We are tremendously grateful for the support and generosity of the entire Chinese community – from Scarborough, Toronto, and beyond – who continue to advocate and fundraise for our Scarborough hospitals.



FOUNDATION FINANCIAL HIGHLIGHTS

FOR THE YEAR ENDED – MARCH 31, 2023

The following information is an excerpt from Scarborough Health Network Foundation's audited financial statements. The full audited financial statements are available at [SHNFoundation.ca](https://shn.ca).

STATEMENT OF FINANCIAL POSITION

	2023 \$	2022 \$
ASSETS		
CURRENT ASSETS		
CASH	3,643,191	16,219,154
ACCOUNTS RECEIVABLE	215,644	129,838
ACCRUED INVESTMENT INCOME	1,111,920	14,371
PREPAID EXPENSES	46,085	11,359
	5,016,840	16,374,722
INVESTMENTS	43,929,789	8,932,407
CHARITABLE REMAINDER TRUST RECEIVABLE	861,604	997,771
CAPITAL ASSETS	49,000	87,683
	49,857,233	26,392,583
LIABILITIES AND FUND BALANCES		
CURRENT LIABILITIES		
ACCOUNTS PAYABLE AND ACCRUED LIABILITIES	739,354	1,081,554
DUE TO SCARBOROUGH HEALTH NETWORK	109,716	73,072
DEFERRED REVENUE	123,177	13,000
	972,247	1,167,626
FUND BALANCES		
GENERAL FUND		
UNRESTRICTED	2,226,119	2,403,007
INVESTED IN CAPITAL ASSETS	49,000	87,683
	2,275,119	2,490,690
RESTRICTED FUND		
ENDOWMENT FUND	45,488,079	21,598,578
	1,121,788	1,135,689
	48,884,986	25,224,957
	49,857,233	26,392,583

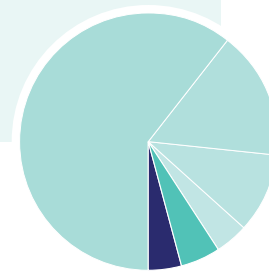
STATEMENT OF REVENUE AND EXPENSES AND CHANGES IN FUND BALANCES

	2023 \$	2022 \$
REVENUE		
FUNDRAISING	40,324,464	14,671,290
NET INVESTMENT INCOME	1,353,383	372,116
OTHER REVENUE	8,239	—
	41,686,086	15,043,406
EXPENSES		
FUNDRAISING PROGRAMS	3,040,150	2,318,042
SALARIES AND BENEFITS	3,490,571	3,268,474
ADMINISTRATION	343,840	381,107
	6,874,561	5,967,623
EXCESS OF REVENUE OVER EXPENSES BEFORE GRANT	34,811,525	9,075,783
GRANTS		
GRANTS TO SCARBOROUGH HEALTH NETWORK	11,106,146	273,266
GRANTS TO OTHER ORGANIZATIONS	45,350	45,000
	11,151,496	318,266
EXCESS OF REVENUE OVER EXPENSES	23,660,029	8,757,517
FUND BALANCES, BEGINNING OF YEAR	25,224,957	16,467,440
FUND BALANCES, END OF YEAR	48,884,986	25,224,957

Grants will be made in the future as construction begins in coming years.

DONATIONS AND FUNDRAISING

- **91% Major Gifts**
 - 60% Foundations
 - 17% Corporations
 - 10% Individuals
 - 4% Bequests
- **5% Community Giving and Events**
- **4% Annual Programs**



\$11+ MILLION
GRANTED IN 2022/2023



\$1.8M

RAISED THROUGH
COMMUNITY EVENTS
AND SUPPORT



4,780

NEW DONORS
(INDIVIDUAL AND
CORPORATE)



945

MONTHLY
DONORS



\$1.6M

RAISED IN
BEQUESTS

HOSPITAL FINANCIAL HIGHLIGHTS

FOR THE YEAR ENDED – MARCH 31, 2023

The following information is an excerpt from Scarborough Health Network's audited financial statements. The full audited financial statements are available at [SHN.ca](https://shn.ca).

STATEMENT OF REVENUE AND EXPENSES (IN \$'000'S)

	2023 \$	2022 \$
REVENUE		
MINISTRY OF HEALTH AND CANCER CARE ONTARIO	729,492	715,752
PATIENT REVENUES	46,315	42,383
RECOVERIES AND OTHER INCOME	50,039	15,991
ANCILLARY OPERATIONS	15,967	14,515
AMORTIZATION OF CAPITAL GRANTS AND DEFERRED REVENUE	9,682	9,787
	851,495	798,428
EXPENSES		
COMPENSATION	574,752	534,400
SUPPLIES AND OTHER	139,414	119,890
MEDICAL AND SURGICAL SUPPLIES	63,429	57,348
DRUGS	44,214	40,045
AMORTIZATION OF CAPITAL ASSETS	33,746	27,056
ANCILLARY OPERATIONS	12,444	11,030
BAD DEBT	4,094	1,914
INTEREST ON LONG-TERM DEBT	3,887	3,986
	875,980	795,669
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES	(24,485)	2,759

Following an Accreditation Canada evaluation in December 2022, SHN was accredited with Exemplary Standing – the highest possible level.



Accreditation Canada's 2022 Final Report awarded SHN with Exemplary Standing for going beyond the requirements of the accreditation program and demonstrating an unparalleled level of commitment to exceptional quality, safety, and innovation. The report applauds the leading care SHN delivers every day and celebrates our journey over the last five years to become one connected network.

Learn more at [SHN.ca/Accreditation](https://shn.ca/Accreditation)

WHERE YOUR DONATIONS GO

- **93% Equipment and Spaces**
This year we granted an incredible \$10 million to the hospital to break ground on the innovative Northpine Diagnostic Imaging Department.
- **6% Other Programs and Services**
This includes supporting the National Surgical Quality Improvement Program (NSQIP) at our Centenary and General hospitals, which will ensure better surgical outcomes for our patients.
- **1% Research and Education**
Your donations supported the emergency simulation program at the Deepa and Narinder Lal Emergency at our General Hospital.



\$41.7 MILLION
RAISED IN 2022/2023

SCARBOROUGH HEALTH NETWORK LEADERSHIP 2022-2023

CAMPAIGN CABINET

Nick Eaves (Co-Chair)
Chief Venues & Operations Officer, MLSE

Chris Tambakis (Co-Chair)
CEO, Adgar Canada

George Cope (Honorary Chair)
Chairman, BMO; Retired CEO of BCE

Michael Friisdahl (Honorary Chair)
Executive Chairman, Signature Aviation

Edward Rogers (Honorary Chair)
Chairman, Rogers Communications Inc.

John Tory (Honorary Chair)

John Doig*
EVP, Retail Distribution, Scotiabank

John Gallagher*
VP, Retail & Business Service Centres, Scotiabank

Robert Horst
Vice President, REM, Oxford Properties

Deland Kamanga
Group Head, Wealth Management, BMO

John Killam
Former CEO, Ogilvy Canada

Randy Lennox
Executive Chair, Elevate

Sushrth Mehan*
Director

Andy Pilkington
Executive Vice President and Chief Operating Officer,
Canadian Personal Banking, TD Bank

Jeffrey Remedios
CEO, Universal Music Canada

Stuart Rutledge
EVP Operations, RBC

Steve Tyers
SVP, National Sales & Effectiveness, CIBC

FOUNDATION BOARD OF DIRECTORS

Al Donald (Chair)
Retired Partner, Deloitte

Paul Torrie (Past Chair)
Founder & President, Global Resolutions Inc.

John Walters (First Vice Chair)
Director

Tracy Chou (Second Vice Chair)
Director, Chou & Associates

Charlie Cutts
Arts and Entertainment Consultant

Diana Dunlop
National Transaction Advisory Services Leader, RSM Canada

Ray Gupta
President & CEO, Sunray Group

Javaid Ali Khan
President, Islamic Foundation of Toronto

Al Kiel
Senior Partner and Executive, Lifeworks (formerly Morneau
Shepell)

Peter Lobraico
Owner, PA Leadership Inc.

Stan Muthalingam
President & CEO, CSI Inc.

Shafiq Punjani
CEO, Bridlepath Properties Group Inc.

Shalini Sheth
Director of Operations & Supply Chain, Surati Sweet Mart

Dr. Robert Ting
Nephrology, Scarborough Health Network

Dr. Cindy Wang
Anesthesiologist, Scarborough Health Network

Dr. Elaine Yeung
Chief of Staff, Scarborough Health Network

Richard Wong
Director

Mark Wood
CEO, Microart Services

Mike Yorke
President, Carpenters' District Council of Ontario

Sandy Zheng
Co-owner, Prime+ Care Health Centre; Owner, Perfect
Choice Psychological Services Inc.

HOSPITAL BOARD OF DIRECTORS

Matt Ainley (Chair)
Chair, Board of Directors, Scarborough Health Network

Michele Goddard
Patient Advisor, Bridgepoint Active Healthcare; Past Chair,
Women in Capital Markets

Gabriel Granatstein
CEO, La Cie Canada Tire Inc.

Dr. Lianne Jeffs
Director, Nursing/Clinical Research, Nursing Administration,
St. Michael's Hospital

Jay Kaufman
President of KTA Inc. and KTA Centre for Collaborative
Government

Al Kiel
Senior Partner and Executive, Lifeworks (formerly Morneau
Shepell)

Joseph Lo
Partner, Value Creation – Private Equity, PwC

Gale Rubenstein
Partner, Goodmans LLP

Diane Sinhuber
Retired Executive from TD Bank Group

Ali Suleman
VP and Treasurer, Hydro One Inc.

Krishan Suntharalingam
Owner, Suntharalingam Professional Corporation - CA

Karen Webb
Principal of KWebb Solutions Inc.

Dr. Catharine Whiteside
Emerita Professor, Former Dean of Medicine at UofT,
Director of Partnerships for Diabetes Action Canada

Ruth Woods
Chief Operating Officer, Osler, Hoskin & Harcourt LLP

FOUNDATION LEADERSHIP

Alicia Vandermeer
President & CEO

Alayne Metrick
Special Advisor to the President & CEO

Rea Ganesh
Vice President, Philanthropy

Cameron Rogers
Vice President, Finance & Operations

Jennifer Lee
Director, Marketing & Communications

HOSPITAL LEADERSHIP

David Graham
President & CEO

Dr. Elaine Yeung
Chief of Staff

Glyn Boatswain
Executive Vice President, Chief Nursing and
Allied Professional Executive

Michele James
Executive Vice President, People and Transformation

Faaiza Ali
Interim Vice President, Redevelopment

Cory Bryan
Interim Vice President, Finance and Corporate Services

Leigh Duncan
Executive Director, Communications and Public Affairs

David Belous
Chief, Strategic Partnerships and Government Relations

*Also a member of the SHN Foundation Board of Directors.

PROUDLY REPRESENTING SCARBOROUGH

"I'm a proud Tamil Canadian. My parents migrated here from Sri Lanka to escape the war and to start a whole new life here in Canada. It was important to my parents for me to know my roots, so being raised in Scarborough, it was easy to put me in Bharathanatyam dance and Carnatic music classes as well as Tamil class. So, I would say who I am today is thanks to living in Scarborough and having access to so many different cultural places, classes, and foods. My passion for dance led to many opportunities throughout my life thus far. It even afforded me the chance of competing on Canada's Got Talent with my team Shadow Entertainment and we got as far as the Finals in the competition!

It was always my dream to make a difference in the world. I didn't know what that meant, but I found myself in healthcare. My mom was a midwife back home in Sri Lanka, and so her stories of helping people and saving lives really hit home for me. I gravitated towards SHN because my dad received great care for his cardiac surgery at Centenary Hospital, I already had that Scarborough connection, and I even fundraised for the hospital. It was a natural fit.

Now as a Registered Nurse, I have so many heartwarming experiences. When I care for Tamil patients and see fear in their eyes because of a language barrier, I'm thankful for my upbringing because I can speak to them in Tamil. I can see their fear disappear and I'm able to build a real relationship with them. I do this with all my patients, but knowing that I can use my culture and what I've been taught by my parents to care for somebody that's vulnerable makes me incredibly happy. Every time I do that, it makes me so proud to be a Tamil Canadian who can care for others from all backgrounds. That's definitely one of my moments of happiness."

Maenusha Ragvaranan
ICU Nurse, SHN

Maenusha
Nurse

Rendering of the SHN Education and Research Centre at Centenary Hospital. Rendering is subject to change based on approvals.



INNOVATING EDUCATION AND RESEARCH

SHN is getting ready to train the next generation of health professionals in Scarborough through a partnership with the University of Toronto by supporting the creation a new, state-of-the-art medical school in Scarborough.

The SAMIH will be a partnership between the University of Toronto Scarborough, SHN, and other teaching hospitals in East Toronto, to provide more than 400 healthcare students with an exceptional and hands-on educational experience. As a SAMIH partner, SHN will build the SHN Education and Research Centre at Centenary Hospital, the first facility dedicated to healthcare education and training at SHN. SAMIH will allow us to train the next generation of physicians, nurses, and other health professionals right here in our Scarborough hospitals.

“SAMIH, the SHN Research Institute, and the new SHN Education and Research Centre means more healthcare workers will train, work, and live in Scarborough and the eastern GTA, bringing a meaningful perspective of the communities they serve into their clinical practice.

TOGETHER, WE WILL CULTIVATE EXPERTISE IN ACHIEVING HEALTH EQUITY FOR OUR COMMUNITY AND TRAIN, RECRUIT, AND RETAIN THE BEST MEDICAL STAFF, NURSES, AND OTHER CLINICAL STAFF.”



DR. ELAINE YEUNG

Chief of Staff, SHN

build it forward >>

Learn more at [SHN.ca/builditforward](https://shn.ca/builditforward)

SHN has big plans underway to “**Build It Forward**” for the future of our community’s healthcare. With the support of our community and funds raised through the *Love, Scarborough* campaign, we’re embarking on ambitious capital expansion and renewal projects through a multi-year redevelopment strategy (Master Plan). These projects will ensure our hospitals’ services and facilities meet Scarborough’s evolving needs into the future, and transform healthcare for our diverse and growing community.

THE LARGEST RENOVATION IN OUR HISTORY AT BIRCHMOUNT HOSPITAL

With the support of our donor community, we are raising critical funds for the most significant redevelopment in SHN’s history. We will completely reimagine our Birchmount Hospital, including a new patient tower, an expanded emergency, and 14 new operating rooms. This will be a dramatic expansion of our facilities, meeting the significant demands of our growing community by increasing the capacity for patient care.

A real game-changer for the people of Scarborough, the new Birchmount Hospital will be the largest redevelopment in SHN’s history. We’re building it with love to create a healthy future for the community we call home, for generations to come. Once complete, Birchmount Hospital will nearly **double** its current capacity.



Rendering of the new Birchmount Hospital redevelopment. Rendering is subject to change based on approvals.

TACKLING MORE URGENT PRIORITIES

We’ve made tremendous strides thanks to our donors and supporters. There’s still so much more we can do once we upgrade our facilities to match the exceptional quality care we provide every day.

HOW OUR DONORS ARE MAKING THIS HAPPEN

The future is bright for SHN, and it is thanks to our steadfast donors and supporters that we are making incredible strides toward equitable and accessible healthcare for Scarborough. There are better and brighter things to come for Scarborough because of our community, donors, supporters, staff, medical teams, and neighbours. We can’t wait to continue the *Love, Scarborough* journey alongside all of you.

HERE’S A SNAPSHOT OF UPCOMING PRIORITIES FOR SHN:



ESTABLISHING THE ORLANDO MENTAL HEALTH CENTRE OF EXCELLENCE



CANCER CARE



CARDIAC CARE



AREAS OF EMERGING NEED



Love, Scarborough

BIRCHMOUNT HOSPITAL

3030 Birchmount Rd,
Scarborough, ON M1W 3W3

CENTENARY HOSPITAL

2867 Ellesmere Rd,
Scarborough, ON M1E 4B9

GENERAL HOSPITAL

3050 Lawrence Ave E,
Scarborough, ON M1P 2V5

SCARBOROUGH HEALTH NETWORK FOUNDATION

314-3030 Lawrence Ave E, Scarborough, ON M1P 2T7
416-431-8130 | foundation@shn.ca

CHARITABLE REGISTRATION NUMBER: 11914 2263 RR0001

SHN.ca | SHNFoundation.ca | LoveScarborough.ca